

DIAMOND KEY LODGE

Service Modifications and Customer Requirements in response to COVID- 19 for Diamond Key Lodge

1. You will be asked to fill out a Pre-arrival screening COVID-19 questionnaire, please be honest.
2. We ask that you bring your own masks and gloves.
3. We ask that you respect the social distancing of six feet / two metres.
4. We are asking that you load/unload your own belongings & supplies.
 - You will launch or rent a boat at Camp Dore.
 - We have ample dockage at Diamond Key Lodge.
5. We will have hand soap available and hand sanitizer in each cabin.
6. You are required to bring your own sleeping bag/bedding, pillows, towels, tea towels, dish cloths and facecloths.
7. We will not be providing cleaning service of your cabins during your stay.
8. You will be provided with garbage and recycling bags.
 - At this time, we would ask that you take your waste with you when you leave.
9. We ask that you do not socialize with the other cabins and that you respect the social distancing requirements set out by the province.

I _____ understand and acknowledge the above service modifications and customer requirements to ensure the safety of staff and other customers at Diamond Key Lodge.

Guest Signature

Date

Diamond key Lodge Pre-screening Questionnaire

Please review and provide a checkmark or circle the questions. Thanks!

1. Have you travelled internationally or been on a cruise in the last month?
 - Yes or No
2. Has anyone in your household experienced any symptoms relating to COVID-19?
 - Yes or No
3. Has anyone in your group had COVID-19?
 - Yes or No
4. Have you been in contact with anyone diagnosed or waiting for results regarding COVID-19?
 - Yes or No
5. Have you experienced any symptoms for COVID-19 below?

Symptoms	Yes	No
Fever		
Dry Cough		
Tiredness		
Aches and pains		
Sore throat		
Diarrhoea		
Conjunctivitis		
Headache		
Pink eye		
Loss of taste or smell		
A rash on skin, or discolouration of fingers or toes		
Difficulty breathing or shortness of breath		
Chest pain or pressure		
Loss of speech or movement		

6. Do you acknowledge that you will be staying in the same cabin with other members of your group?
 - Yes or No
7. Do you understand that Diamond Key Lodge services have been modified to ensure the safety of our staff and customers?
 - Yes or No

Thank You for your understanding!